Our Approach:

The PDCA Process





- Goods and Information Flow
- Ideal Situation Statements
- Success Measurements

2

Identify Problems

- Problem Framing
- Problem Types

3

Prioritize Problems

- ming Prioritization

 Methodology
 - 25 Problems

4

Identify Countermeasures

- Key Operational Change
 - Supporting Tools
 - Define Tentative GoLive Date

5

Develop Countermeasures

- 30-Day Lead Time
- 80% Countermeasure
- Confirm GoLive Date

6

Training Development

- Two Weeks
- Follow-Up Emails

7

GoLive

Sustain the Process and Monitor Results

- Build & Nurture Culture
- Follow-up Training

8

Standardize Successful Processes

- Hiring On-boarding Integration
- Parking Lot



PLAN

DO

CHECK

ACT